

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	29-04-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-04-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Education
विभाग का नाम/Department Name	Department Of Higher Education
संगठन का नाम/Organisation Name	Indian Institute Of Technology (iit)
कार्यालय का नाम/Office Name	Abv-iiitm Gwalior, Madhya Pradesh
वस्तु श्रेणी /Item Category	Internet Bandwidth and Replication Service - Internet Leased Line; Government Service provider; Class A; Unified; 2048
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	20 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
भागीदारी केवल गवर्नमेंट विक्रेता तक सीमित/ Participation restricted to Government seller	Yes (This bid is reserved for participation only by Government sellers and hence Government sellers will be exempted from payment of Transaction charges)

बिड विवरण/Bid Details

विक्रेता से मांगे गए दस्तावेज़/ Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/ Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/ RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/ Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	3 Days
अनुमानित बिड मूल्य / Estimated Bid Value	4000000
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	Bank of India
ईएमडी राशि/EMD Amount	200000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	Bank of India
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ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी / Beneficiary :

Director, ABV-IIITM, Gwalior
 ABV-IIITM Campus, Morena Link Road, Gwalior
 (Director, Abv-iiitm, Gwalior)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.
10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
- i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
17-04-2026 16:00:00	B-106, Academic Block, ABV-IIITM Campus, Morena Link Road, Gwalior

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider; Class A; Unified; 2048 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider
License of Internet lease line (ILL)	Class A
License of Lease Line (LL/PP)	Unified
Bandwidth Capacity (In Mbps)	2048
DDOS with Internet Lease line Services	Yes
Latency within India	Less than 80 ms
Latency outside India	Less than 280 ms
Packet Drop (In percentage)	less than 1
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	16
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Anil Kumar Garg	474015,ABV-IIITM Gwalior, Morena Link Road, NH #92, Gwalior, Madhya Pradesh Pin - 474010	1	<ul style="list-style-type: none"> Number of months for which service is required : 12

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Atal Bihari Vajpayee Indian Institute of Information Technology and Management, Gwalior- 474015 (M.P.)
NOTICE INVITING TENDER FOR 2 GBPS 1:1 INTERNET LEASED LINE

Indian Institute of Information Technology and Management (IIITM) in Gwalior, Madhya Pradesh is an autonomous institute of National Importance set by the Government of India, MHRD (Presently Ministry of Education, Govt. of India) in 1997. It is an effort by MHRD (Presently Ministry of Education, Govt. of India) to create professionals in the areas of management and information technology from the same institute. This institute was created to facilitate higher education, research, and consultancy in the areas of information technology (IT) and business management. Initially known as IIITM, the institute was prefixed with ABV in 2002 to honour the then Prime Minister, Atal Bihari Vajpayee.

The Institute intends for Supply Installation, Commissioning & Maintenance of Alternate Full Duplex 02 Gbps (1:1) ILL (Internet Leased Line) Internet Connection on redundant Optical Fiber Cable (OFC) last mile connectivity at ABV-IIITM Gwalior Campus for one year (with router). The leased line shall be a fibre-based line up to the termination at the server room of ABV-IIITM Gwalior.

The Institute Invites Bids/Tenders from various Government organisations / Government PSUs/ Government Autonomous Bodies,/Societies under the Government of India for the above-mentioned work. The interested Government organisation / Government PSU/ Government Autonomous Bodies/Societies under the Government of India may submit their Bids/Tenders in the prescribed format, duly completed, along with the requisite enclosures/ documents. The incomplete Bids/Tenders will not be considered for evaluation. The Institute reserves the right to accept or reject any or all the Bids/Tenders without assigning any reason.

ABV-IIITM Gwalior invites online bids (e-tender) in two bid systems from Category "A" Internet Service Provider (ISP) for the following services:

Brief Details of Tender: Description of Service	EMD
Supply Installation, Commissioning & Maintenance of Alternate Full Duplex 02 Gbps (1:1) ILL (Internet Leased Line) Internet Connection on redundant Optical Fiber Cable (OFC) last mile connectivity at ABV-IIITM Gwalior Campus for one year (with router)	Rs. 2,00,000/-

1. Undertaking, Bid Securing Declaration & Performance Security

The bidder is required to provide the Undertaking and Bid Securing Declaration as per the enclosed format Annexure-IA and Annexure-IB, along with the necessary documents as mentioned in the Notice Inviting Tender.

2. ELIGIBILITY CRITERIA

Important documents, such as the Firm Incorporation Certificate, PAN details, and GST details, are to be provided.

Statutory Documents:

- a) The Bidder should provide details pertaining to the Undertaking and Bid Securing Declaration certificate for the acceptance of all terms & conditions of the tender documents. A duly completed certificate to this effect is to be submitted as per Annexure-IA and Annexure-IB.
- b) The firm should be neither blacklisted by any Government Dept., nor should any criminal case be registered /pending against the firm or its owner/partners anywhere in India. A duly completed certificate for this effect is to be submitted as per Annexure-II.

c) The bidder must be a government organisation / Government PSU/ Government Autonomous Bodies/Societies under the Government of India.

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- d) The existing Primary Internet Leased Line (ILL) service provider of the Institute shall not be eligible to participate in this tender. This restriction is imposed to ensure network redundancy, eliminate single-vendor dependency, and maintain service continuity in the event of failure of the primary link.

- e) The firm should have executed orders as following: (during the last 3 years from the date of publication of tender).

(i) One similar work of Rs. 32,00,000/- [Order copy to be enclosed]

OR

(ii) Two similar works of Rs. 20,00,000/0 [Order copy to be enclosed]

OR

(iii) Three similar works of Rs. 16,00,000/- [Order copy to be enclosed]

The bidder should attach copies of the purchase orders/contracts and the completion certificate/satisfactory report.

- f) The firm must have successfully executed at least one order for 01 Gbps (1:1) Internet Leased Line (ILL) or higher bandwidth on a PAN India basis, and at least one order for 100 Mbps (1:1) Internet Leased Line (ILL) or higher bandwidth. Out of these two orders, at least one order must pertain to services provided with in the State of Madhya Pradesh during the last three (03) years from the date of publication of this tender. The bidder shall submit copies of the relevant Purchase Orders/Work Orders/Contracts, along with corresponding Completion Certificates or Satisfactory Performance Certificates, in support of the above requirements.

- g) The Bidder should have a valid ISP Class "A" Category License or UASL (Unified access service license). (With date. license copy issued by the Government of India/ TRAI/DoT to be enclosed.)

- h) The bidder (ISP) should have a multihoming internet backbone network.

- i) The bidder should have more than 3 years' experience in the ILL business from the date of publication of the tender. (Proof to be enclosed).

- j) The bidder must justify how their ILL network, including fibre cable, physical networking equipment, tangible and intangible infrastructure, software, servers and maintenance teams, is independent from our primary ILL infrastructure (ABV-IIITM Gwalior is having 1Gbps ILL from NIC under NKN project (NMEICT). The infrastructure support for this project is provided by M/s. BSNL. A duly completed certificate with justification to this effect is to be submitted as per Annexure-III, such that the existing route of fibre from Hazira, Gwalior exchange of BSNL till IIITM Campus is avoided and not us

ed even on a partial core basis.

- k) The Bidder must have a local technical team to resolve the ILL problems. The helpdesk and escalation matrix, along with telephone contacts and email, are to be attached.
- l) The bidder should be ISO 9001 and ISO 27001 compliant. The bidder should attach copies of the valid certification.
- m) The supplied Router shall be capable of:
 - 1. Router shall support 02 Gbps (1:1) full duplex.
 - 2. NAT shall support high-throughput routing and Packet forwarding shall occur at the hardware level.
 - 3. Smart and quick management shall ensure low latency.
 - 4. Router shall support Access Control Lists (ACLs).
 - 5. DDoS protection shall be included and Quality of Service (QoS) features shall be supported

The datasheet of the proposed router is to be attached to the bid document.

Technical Criteria:

Bidders should comply with the specification of the tendered item in all respects; any deviations are subject to the acceptability of the competent authority of ABV-IIITM Gwalior. The detailed format is attached at Annexure-IV. The bidder shall complete the same in all respects and submit accordingly.

3. PAYMENT TERMS

- a) No advance payment will be made in any case.
- b) Service Provider shall raise invoices on a Quarterly basis on completion of each quarter (3-month period). Payment will be made after deducting the penalty amount (if any), on receipt of bills. No advance payment will be made.
- c) TDS and any other Government levies applicable on bills as per Government instructions/notifications issued from time to time shall be applicable and deducted from service provider's bills.

4. WARRANTY OF QUALITY AND QUANTITY

- a) The Vendor will be responsible for the comprehensive maintenance during the contract period after the acceptance of installation & testing of hardware for which ABV-IIITM Gwalior will not make any extra payment.
- b) The services should be provided 24 hours & 7 days a week. Expected uptime service availability should be 99.5%.
- c) The insurance of the equipment utilised in this service will be borne by the service provider.

5. PENALTY CLAUSE

5.1 Liquidated Damages:

In case of delay in supply, installation and commissioning by the stipulated date, ABV-IIITM. Gwalior reserv

es the right to impose a penalty @ 0.5% per week on the overall value of the order, subject to a maximum of 10% of the total cost of the work order.

5.2 ILL Link and Uptime calculation:

Average uptime during a quarter should not be less than 99.5%. In case the vendor/ISP fails to maintain the said uptime, the vendor/ISP will be liable for a penalty as mentioned below. Even if a peripheral or part of the equipment supplied by ISP is not working, the system will be considered as down. Further, if the ISP is unable to provide the full bandwidth for any reason and the available bandwidth falls by more than 10% of the contracted speed, the system will be considered down, and the duration of the affected period will be considered as downtime.

'Uptime' refers to the availability of ILL bandwidth. Uptime for the link shall be calculated based on the formula:

$$\text{Uptime (In percentage)} = 100 \times \frac{[\{\text{Total Available time per Quarter}\} - \text{Downtime of a Link}]}{[\text{Total Available time per Quarter}]}$$

Note:

- i. Total Available time per Quarter = (24 hrs * N days)
- ii. N = Number of calendar days in a Quarter
- iii. Downtime of a link = Downtime of the link in hours

Sr. No.	Uptime %	Penalty in % on Quarterly charges
1	>=99.5%	No Penalty
2	<99.5% and >=98.5%	3%
3	<98.5% and >=97.5%	5%
4	<97.5% and >=96.5%	10%
5	< 96.5% and >=95.5%	20%
6	<94.5%	50%

6. CONTRACT PERIOD

- a) The contract will be initially for a period of one year, starting from the date of successful installation of the ILL. Based on satisfactory performance, the contract may be extended for a maximum of another two years on mutually agreed terms and conditions or can be extended for more terms as per the adoption of the government-issued guidelines/institutional policies.
- b) ABV-IIITM Gwalior can terminate the contract with one-month notice in case the services are not found satisfactory or for any other reason as decided by the competent authority of ABV-IIITM Gwalior. In such a case, ABV-IIITM Gwalior will pay on an actual work basis for the duration for which the services were used during the period in question, after deducting penalty, if any.

7. TERMS AND CONDITIONS

7.1 Termination for Insolvency:

The ABV-IIITM Gwalior may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.

7.2 Force Majeure:

- a) Should any force majeure circumstances arise, each of the contracting parties shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations. If the affected party informs the other party in writing within 15 days of its occurrence.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

7.3. Arbitration & Jurisdiction:

- a) In case of any dispute between party of first part and the party of other part arising out of or in relation to the agreement, the dispute shall be referred to AMRCD (Administrative Mechanism for Resolution of CPSEs Disputes) (Govt of India Memorandum (F. No. 4(1)/2013-DPE (GM)/FTS- 1835 dated. 22 May 2018)). The award of the said arbitrator shall be binding on both parties.
- b) The work shall be awarded to that party whose rates are found genuine, lowest & capable of working at ABV-IIITM Gwalior. The rates should be inclusive of all taxes. The Institute holds the right to reject any/all the bid(s) without assigning any reason.
- c) Canvassing in connection with the tenders is strictly prohibited and tenders submitted by the tenderers who resort to canvassing will be liable to rejection. Any bribe commission or advantage offered or promised by or on behalf of the tenderer to any officer or staff of ABV-IIITM Gwalior shall block his/her tender from being considered. Canvassing on the part or on behalf of the tenderer will also make his tender liable to rejection.
- d) **Delivery of Service** - Bidder must ensure to deliver the 02 Gbps ILL to the institute within 2 months from the date of issue of a confirmed purchase/work order by ABV-IIITM, Gwalior.

7.4. Other Conditions:

- a) The proposed fibre line is to be routed from Gate No. 3 of ABV-IIITM Gwalior, while the actual route can be decided post-tender award.
- b) At any point in time, if the tenderer is found to have given a false declaration against any of the terms and conditions of the tender, it will become a ground for termination of the contract and in that case, IIITM shall not be liable to pay any pending bills. Under such conditions, to avoid any further delay in availing of the services, a short notice tender may be called among the other remaining bidders.
- e) —The response time to resolve any complaint related to the network would be within 01 hour, and the resolution time would be a maximum of 04 hours.
- d) The router to be provided by an ISP supplier for ILL line termination, which must be capable of handling the 02 Gbps internet bandwidth and should have sufficient numbers of termination WAN & LAN ports as well.
- e) The patch / OS updating, configuration, hardware replacement & maintenance of such router is to be taken care of by the ISP supplier only. The institute will not be held responsible for the same.
- f) The Bidder must be able to address the issues flagged by the government agencies from time to time on a satisfactory basis.
- g) The primary objective of availing the 02 Gbps ILL service is to provide simultaneous connectivity along with the primary line. Hence, the service provided for this service should be different from

om the primary service and media provider. Later on, the provided 02 GbPS leased line can be treated as a primary leased line, and the existing 01 GbPS leased line may be treated as a secondary leased line.

h) The bidder has to upload the relevant & readable files only as indicated in the attached formats in the tender documents. In case of any irrelevant or unreadable files, the bid may be rejected.

i) ABV-IIITM Gwalior reserves the right to accept or reject any or all the tenders in part or in full or may cancel the tender, without assigning any reason thereof.

j) ABV-IIITM Gwalior reserves the right to relax/amend/withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.

ABV-IIITM Gwalior reserves the right to modify/change/delete/add any further terms and conditions prior to the issue of the purchase order.

k) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.

l) Conditional tenders will not be considered in any case.

m) In case of doubt in material / service, the expenditure on testing of equipment / service will be borne by the tenderer.

n) ABV-IIITM Gwalior shall not be responsible for any transaction delay i.e. non-receipt of the Performance Security.

o) Exemptions to both EMD and Performance security will be provided as per the prevailing rules of Govt. of India/GeM.

p) The current server room is situated in Block III of the academic building, while the proposed server room would be in Block VI, which is located in the same building. The bidder/ISP will need to provide a one-time, free-of-cost service to transfer the connection to the proposed server room.

ANNEXURE - I A

Undertaking

(Notice Inviting Tender for 02 Gbps ILL Internet Connection at ABV-IIITM Gwalior Campus)

1. We hereby submit our tender for 02 Gbps [ILL Internet Connection at ABV-IIITM, Gwalior

Campus, along with other required documents.

2. We are offering our competitive bids for the Notice Inviting Tender for 02 Gbps ILL Internet Connection at ABV-IIITM Gwalior Campus.

3. We hereby confirm and declare that we have carefully read, understood & complied with the

above-referred tender document, including instructions, terms & conditions. specifications. Schedule of quantities and all the contents stated therein.

4. We also confirm that the rates quoted by me/us are inclusive of all applicable taxes and inclusive of all other charges for ABV-IIITM Gwalior.

Vendor Seal, Sign and Name with date

ANNEXURE - I B

Bid Security Declaration Format

(On Bidders Letterhead)

Date:

Tender No:

To

ABV-Indian Institute of Information
Technology and Management (ABV-IIITM),
Morena Link Road,
Gwalior-474015

We undersigned, declare that:

- 1) We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.
- 2) We accept that we may be disqualified/debarred from bidding against ABV-IIITM, Gwalior tenders for a period of one year from the date of notification if we are in breach of any obligation under the bid conditions, because we
 - a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our bid during the period of bid validity specified in the form of Bid; or
 - b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security within the timeline, in accordance with the instructions to Bidders & as per tender terms & conditions.
- 3) We understand this Bid Security Declaration shall cease to be valid on the Thirty-First day from following,
 - a) If we are not the successful Bidder, the receipt of your notification of the name of the successful Bidder; or
 - b) the expiration of the validity of my/our Bid or any extension thereof.

Signed: (insert signature of person whose name and capacity are shown)

In the capacity of
rity

(insert legal capacity of person signing the Bid Security

Declaration)

Name: _____ (insert complete name of person signing the Bid Security Declaration)

Duly authorised to sign the bid for an on behalf of _____ (insert complete name of Bidder)

Dated on day of _____ (insert date of signing)

Corporate Seal (where appropriate)

ANNEXURE — II

CERTIFICATE

(to be provided on letter head of the firm)

We hereby certify that the above firm is neither blacklisted by any Central/State Government/Public Undertaking/Institute nor is any criminal case registered / pending against the firm or its owner / partners any where in India. Our Terms and Conditions for the services are as per Govt of India Norms.

We also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Vendor Seal, Sign and Name with date

ANNEXURE — III

Declaration of Non-Dependency on existing ABV-IIITM Gwalior Primary ILL Infrastructure

ABV-IIITM Gwalior is having 1Gbps ILL from NIC under NKN project (NMEICT). The infrastructure support for this project is provided by M/s. BSNL.

Please justify how your ILL network is independent of our primary ILL infrastructure, and provide a drawing indicating connectivity from at least 2 PoPs with truly redundant paths.



Vendor Seal, Sign and Name with date

ANNEXURE - IV

Supply, Installation, Commissioning & Maintenance of an Alternate Full Duplex 02 Gbps (1:1) ILL Internet Connection at ABV-IIITM Gwalior Campus as per the following technical specification.

Table-A

S.No.	Technical Specification		Compliance (Yes/No)	Remark
	Specification	Values		
A	Core			
1	Type of Service	ILL (Internet Leased Line)		
2	Types of Service providers	Government Service provider , Private Service provider.	 	
3*	Service provider should be connected to	International landing station		

4	License of Internet lease line (ILL)	Class A (Tier1/Tier2 ISP provider)		
5	License of Lease Line (LL/PP)	Unified license		
6	Bandwidth Capacity (In Gbps)	02		
7	DDOS mitigation with Internet Lease line Services	YES		
8	Latency within India	Less than 80 ms		
9	Latency outside India	Less than 280 ms		
10	Packet Drop (In percentage)	less than 1		
11	Type of Media	Fiber		
12	Link Type (Manageability)	Managed		
13	Static IP required (For ILL)	Minimum 16 Nos.		
14	Router/ Networking Accessories	Provided by Seller up to / before the institute LAN network termination point only.		
B	Addons			

Note: * - Optional

Table-B

S.No.	Technical Specification	Compliance (Yes/No)	Remark
1	The connection has to be made available within 60 days (maximum) from the date of receipt of purchase order.		

2	The ISP will have to provide all the required Terminal equipment, and any other required Accessories for the Uninterrupted services, including the Router up to/before the institute's LAN network termination point.		
3	Last Mile Connectivity on Optical Fiber Cable.		
4	<u>The ISP should ensure that the download speed should be 02 Gbps at ABV-IIITM Gwalior site and minimum download speed should be as per TRAI guidelines.</u>		
5	ISP should have a Backup line and should provide 100% backup through an alternate route (Self-healing fibre connectivity).		
6	Redundant Path: Service provider needs to ensure operational uplink on both paths of Ring/Mesh all the time. Random checking of Ring/Mesh path will be scheduled, with prior intimation to the service provider, to evaluate the response time for attending the faults and both path will be checked after that, in case of failure / non-operational of any path in ring the link will be treated as down (for the purpose of uptime calculation, though the internet service will be available by any one of the path) till the path is restored. Both paths should be independent of each other and shall not share the media even on a partial core basis. Dual last mile connectivity from at least two PoP's shall be provided to ensure the redundant paths.		
7	Throughput: 100% non-blocking [symmetric] Uncompressed		
8	Acceptable Packet Loss/Drop: < 1 % (Till ISP Internet Gateway and with no dependencies on CPE router)		
9	ILL line output interface should be on Ethernet Fiber as per institute requirement.		
10	The ISP should quote total charges that includes Equipment rental charges, Installation charges, Registration charges, Local Loop charges, Port charges, Service charges, Internet charges, other charges if any.		
11	The ISP should provide a sufficient pool of static IP addresses (IPv4/IPv6 — min 32) for these Services.		
12	The ISP should provide a service support on a 24/7 basis.		

13	The ISP should monitor and maintain the ILL connectivity around the clock, which includes ISP-owned local circuit maintenance.		
14	The ISP should ensure that the average round-trip time for data packets will not exceed 30 milliseconds (ms) between the ISP routers and ABV-IIITM Gwalior site or Edge Network, as measured over any continuous 15-minute period.		
15	ISP should have a state-of-the-art network Management Centre and a Network Operation Centre, which operates on a 24*7 basis. ISP should have a centralised trouble ticketing tool for call logging, monitoring and troubleshooting purposes. ISP should provide all the administrative contact information for maintenance. The ISP should ensure that their Support team is contactable 24/7 by ABV-IIITM Gwalior. ISP should provide a Single point of contact for service requirements such as troubleshooting, ordering, and Implementation. operations and billing-related matters.		
16	The ISP must share its support phone numbers. email address with their escalation matrix.		
17	The service provider shall keep the internet logs for a period as mandated by the governing laws.		
18	The Service Provider shall proactively furnish data usage logs, available bandwidth logs, and other relevant performance logs, as and when requested by the officials of ABV-IIITM. Such logs shall also be submitted along with the invoice raised by the ISP, duly accounting for any downtime, if applicable.		

ANNEXURE -V

Name of the Party	
Date of Incorporation / Establishment	
PAN Number	

Sales / Service Tax Registration Number	
Office Address for Postal Communication	
Authorized Signatory Details	Name
	Designation
	Email
	Phone
Details of Contact other than Authorized Signatory	Name
	Designation
	Email
	Phone

Vendor Seal, Sign and Name with date

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3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

4. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

Director, ABV-IIITM, Gwalior

Account No.

945210110000969

IFSC Code

BKID0009462

Bank Name

Bank of India

Branch address

ABV-IIITM, Gwalior, Morena Link Road, Gwalior-474015

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

5. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary

name

Director, ABV-IIITM, Gwalior

Account No.

945210110000969

IFSC Code

BKID0009462

Bank Name

Bank of India

Branch address

ABV-IIITM, Gwalior, Morena Link Road, Gwalior-474015

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of

this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---